

Ashtabula, Cuyahoga, Geauga, Lake, Lorain and Medina Counties Rev. Max Rodas, Chris Ritter - Co-Chairs

# Membership, Retention and Marketing (MRM)

Wednesday, March 2, 2016
2:30 pm to 3:30 pm
St. Augustine Health/Ursuline Piazza Campus
7801 Detroit Avenue, Cleveland, OH 44102

Start: 2:45 End: 4:40 Co-chair: Chris Ritter

Moment of Silence

Welcome and Introductions

# Approval of Agenda, March 2, 2016

Chris Ritter made a motion to add to the agenda discussion to solicit Grantee help with recruitment

Motion to approve the agenda: Kimberlin Dennis Seconded: Brenda Glass

**VOTE:** In Favor: Unanimous Oppose: 0 Abstain: 0

# Approval of the Minutes, February 13, 2015

Motion to approve the minutes: Naimah O'Neal Seconded: Brenda Glass

**VOTE:** In Favor: Unanimous Oppose: 0 Abstain: 0

# **New/Old Business**

- a. Review Progress on Open Nominations Process Implementation
  - 1. Assign an ambassador to new members helps so that possibly new member don't feel lost, Build a "fellowship"
  - \*\*Start interview process before the May deadline for applications
    - i. Finalize Open Nomination Policy Language
      - \* Keep date as May 6<sup>th</sup> deadline
      - \* Within 60 days of application contact the applicant
      - \* Remove the "6 mo. Expiration" sentence
      - \* Make terms more uniform begin and end all on a specific month
      - \* Expiring mandated terms will be filled during the next open nominations process add
      - \* Try to use words and speak at a simpler level
      - \* Create a packet to give to "possible" new members so that they know what is expected of them.
      - \* Current members will have the same form that new applicant's use (Sharron Harris has made the changes to the membership section)
    - ii. Schedule of Activity Ask grantee for help in contacting agencies for recruitment.
- b. Analyze Planning Council Reflectiveness for Compliance Max Rodas will be the committee Task Leader to conduct bi-annual review of PC reflectiveness.
- c. Review progress of Targeted Outreach/Membership Recruitment Activities outreach is progressing, the committee with seek help from the grantee with outreach. Sharron will send the recruitment flyer to Melissa for distribution to providers.

# Cuyahoga Regional HIV Health Services Planning Council



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- d. Sharron Harris will draft a letter acknowledging receipt of a new application for committee members to review at the April meeting.
  - There are 6 applications in the wing
  - Change date on the flyer and put on the website (May 6<sup>th</sup>), palm cards (meeting dates, etc.)
  - Should location and dates and times change a couple times of the year to accommodate new members? Discussion continues...
- e. Review and Approve New Mentor Program Implement a New Member Mentor Process the committee review the new program. Brenda Glass members to engage prior to membership, once a member they would get assigned a mentor. Chris & Sharron will reviewed the wording for the mentorship program to strengthen respectful conduct between Mentor & mentee. A final vote is will be required to accept the wording.
- f. Review and Implement Planning Council Attendance Policy
  - \* Chris has created a point system and a spread sheet that tracks attendance in percentages and is on a rolling calendar
  - \* Members approve of Chris' attendance system

#### **Parking Lot Items**

- 1. Review Current PC Membership Roster
- 2. Language will be incorporated by Sharron Harris and Chris Ritter into the Mentor Program regarding appropriate behavior between mentor and mentee.

# Next Steps Announcements Adjournment

Motion to Adjourn: Naimah O'Neal Seconded: Kimberlin Dennis

**VOTE:** Favor: All Oppose: 0 Abstain: 0

#### **MRM Committee**

# **2016/17 Quorum Required = 4**

	MRM Member	Term	Mar
		7/15 -	
1	Chris Ritter Co-chair	7/18	Υ
		3/14 -	
2	Max Rodas Co-chair	3/17	Υ
		7/15 -	
3	Brenda Glass	7/18	Y
		8/13 -	
4	Kimberlin Dennis	8/16	Υ
		3/14 -	
5	Naimah O'Neal	3/17	Y
		7/15 -	
6	Clinton Droster	7/18	Υ

Staff: Sharron Harris, Pam Ditlevson

Guest: Tracy Johnson